



2025 Donor Family Ceremony Frequently Asked Questions

Have a question? Please email us at aftercare@dnwest.org.

Will lunch be provided?

Yes, lunch will be provided for all guests in attendance.

What is the attire for this event?

Please wear what you feel comfortable in. We invite you to wear any items you have that remind you of/honor your loved one

Is there a cost to attend?

No. There is no cost to participate.

Will the ceremonies be recorded?

The ceremonies will not be recorded or be able to be viewed afterwards as we want to respect the privacy of all of our donors.

I can't make the original date; can I switch my date?

Absolutely! You can switch dates at any time. If your change is less than five business days from the event, it is possible that the slideshow for your secondary date choice will not feature your loved one's photo. If you need to change the ceremony date selected, please e-mail us at aftercare@dnwest.org as soon as possible with your request.

Why do I have to choose a date? Can I attend any date?

We need each family to RSVP, to ensure we have enough seating and food for all of the attendees. Additionally, each ceremony will have its own slideshow presentation that will only feature the loved ones of those that have registered for that location.

What if I am not ready to attend this year?

If you are not ready to attend the ceremony this year, please select the option at the [RSVP form here](#) or contact us at aftercare@dnwest.org and we will be sure to send you an invitation for the next ceremony.

Will my loved one's recipient(s) be featured in the ceremony?

Your loved one's recipients will not be present at the ceremony. The transplant recipients featured are active ambassadors who have chosen to participate as a way to say thank you to donor families.

What is the deadline to submit photos for the memory book?

All photos must be submitted by **February 28, 2025** as we must ensure we have time to design and produce the memory book for the ceremony.

What happens if I miss the February 28th deadline for the photo submission?

If the date is missed, your loved one's photo will not be printed in the memory book however you will still be able to submit a photo for the slideshow presentation at If the date is missed, your loved one's photo will not be printed in the memory book; however, you will still be able to submit a photo for the slideshow presentation on the date of the ceremony you choose.

What kind of photograph should I submit for the memory book/slideshow?

It is best to submit a clear picture that features your loved one's face prominently. You can send a favorite picture (it does not need to be the most current). It is possible that the picture will be cropped to highlight the donor's face, so the photo may look different during the slideshow and memory book. Photographs that are at least 4x6 will work best.

Your photograph should be in a high-resolution format (at least 300 dpi). Otherwise, the photo may appear blurry. Do not send photocopies of pictures or pictures of pictures because they will not show up well. It is also preferred that the photo only includes an image of your loved one and no additional family members.

How will my loved one's photograph be used?

Your loved one's photo will be added to a memory book and slideshow that will be shown as part of the ceremony. Donor Network West will not use the photos for any other purposes. Please note that by submitting a photo, you are permitting Donor Network West to use it in the slideshow & memory book for the 2025 ceremonies.

Do I have to contribute a photo?

No. Some families decide they are not ready to take part in the photo tribute.

If we choose not to participate, can a photograph of my loved one still be included in the ceremony?

Absolutely, you can still submit your loved one's photograph to be included in the memory book and/or slideshow. Please send their photo to aftercare@dnwest.org.

Will translation services be provided?

Yes. We will offer Spanish translation.